



OBT

OBT Course Outline

23. INTRODUCTION TO CULTURAL AWARENESS

<i>Main Aims and Key Benefits:</i>	To provide participants with an awareness of what culture is and why it matters in the workplace as well as to understand how biases affect individuals thinking and behaviour.
<i>Course Content:</i>	<ul style="list-style-type: none">▪ What culture is and what it influences▪ Why cultural awareness matters and what we need to be aware of▪ The importance of understanding Unconscious Bias and how biases can affect an individual's thinking and behaviour▪ Developing cultural sensitivity and ways to help people feel more included
<i>Training Methods:</i>	<ul style="list-style-type: none">▪ Presentations▪ Syndicate exercises▪ Group discussions▪ Role plays
<i>Who will benefit:</i>	Bursars, Assistant Bursars, Heads of Department, Senior Team Leaders, HR management
<i>Duration:</i>	1/2 day
<i>Certification:</i>	OBT and Progressive Training
<i>Training Provider:</i>	Progressive Training – Caroline Walters